

NORTH CAROLINA
WAKE COUNTY

BEFORE THE NORTH CAROLINA
LOCKSMITH LICENSING BOARD
BOARD CASE NO. EC-25-236

In the matter of:

Alexander Neal Jay,

Respondent.

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CONSENT ORDER

THIS CAUSE, coming before the North Carolina Locksmith Licensing Board (hereinafter the "Board"), with a quorum present, the Board and Respondent stipulate and agree to entry of the following Consent Order:

FINDINGS OF FACT

1. On or about October 24, 2025, Alexander Neal Jay (hereinafter "Respondent") applied for renewal of his locksmith license, license no. 2046, with the North Carolina Locksmith Licensing Board (the "Board").
2. On or about August 7, 2017, Respondent was first issued a locksmith license.
3. On or about August 7, 2023, Respondent failed to renew their locksmith license and therefore the license became inactive.
4. On or about December 6, 2023, Respondent plead guilty to simple assault (domestic).
5. Following the expiration of his locksmith license and prior to submitting his application for renewal of licensure as a locksmith to the Board, Respondent engaged in the unlicensed practice of locksmith services. Specifically:
 - a. On or about February 12, 2025, Respondent provided locksmith services by holding himself out as a locksmith and offering locksmith services through his business Key-Wiz, LLC. Respondent did not hold a license issued by the Board at the time he provided the locksmith services set forth herein.
 - b. On or about October 8, 2025, Respondent stated to a Board investigator that following the expiration of his license, respondent continued to cut, duplicate, and programs keys. Respondent did not hold a license issued by the Board at the time he provided the locksmith services set forth herein.
6. Contemporaneously with this Consent Order, Respondent is entering into a Confession of Judgment, whereby Respondent consents to the finding that he engaged in the

unlicensed practice of locksmith services as set forth above and to the entry of a judicial order prohibiting his future unlicensed practice of locksmith services.

CONCLUSIONS OF LAW

1. Respondent is subject to Chapter 74F of the North Carolina General Statutes and Title 21, Chapter 29 of the North Carolina Administrative Code.
2. Respondent is subject to jurisdiction before the Board.
3. The Board is authorized under Article 3A, Chapter 150B of the North Carolina General Statutes to hear this matter.
4. Pursuant to N.C. Gen. Stat. § 74F-7, an applicant may become licensed as a locksmith if the applicant meets all of the following requirements: (i) is of good moral and ethical character, as evidenced in part by a criminal history record check; (ii) is at least 18 years of age; (iii) successfully completes an examination measuring their knowledge and skill in locksmith services and applicable laws; and (iv) pays the statutorily required fee.
5. Pursuant to N.C. Gen. Stat. § 74F-15(a), the Board may deny an application for licensure if the applicant has willfully violated any of the provisions of Chapter 74F of the North Carolina General Statutes (the "Locksmith Licensing Act.")
6. Pursuant to N.C. Gen. Stat. § 74F-3(a), no person shall perform or offer to perform locksmith services in North Carolina unless the person has been licensed under the provisions of the Locksmith Licensing Act.
7. Pursuant to N.C. Gen. Stat. § 74F-15(b), the Board may assess the costs of disciplinary action, including attorneys' fees, against an applicant or licensee found to be in violation of the Locksmith Licensing Act.

BASED upon the foregoing Findings of Fact and Conclusions of Law, and in lieu of further proceedings, Respondent wishes to resolve this matter by consent and agree that Board staff and counsel may discuss this Consent Order with the Board *ex parte* whether or not the Board accepts this Consent Order as written;

Whereas Respondent acknowledges that he has read this entire document and understands it;

Whereas Respondent acknowledges that he enters into this Consent Order freely and voluntarily;

Whereas Respondent acknowledges that he has had full and adequate opportunity to confer with legal counsel in connection with this matter;

Whereas Respondent understands that this Consent Order must be presented to the Board for approval and that Respondent hereby waives any argument that any Board members considering this Consent Order are disqualified from participating in a hearing of this matter; and

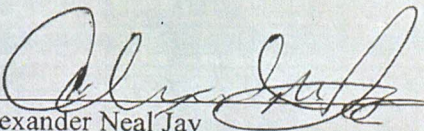
Whereas the Board has determined that the public interest is served by resolving this matter as set forth below.

THEREFORE, with the consent of Respondent, it is ORDERED that:

1. Respondent's application for renewal of his locksmith license is granted upon his completion of all requirements set forth in N.C. Gen. Stat. § 74F-7; provided, however, that such license shall be placed on a three-year suspension, to be stayed on the following terms and conditions:
 - a. While licensed as a locksmith, Respondent shall inform the Board in writing within five (5) days of being charged with, or convicted of, a crime. The Board's Ethics Committee shall determine, at its sole discretion, if the stay of suspension of Respondent's locksmith license shall be lifted.
 - b. While licensed as a locksmith, Respondent shall comply with all statutes and rules governing the practice of locksmith services. Upon the Board's receipt of a consumer complaint alleging a violation by Respondent of statutes or rules governed by the Board, the Board may, in its sole discretion, lift the stay of suspension on Respondent's locksmith license while the allegations of the complaint are investigated and adjudicated.
 - c. Within thirty (30) days of the effective date of this Consent Order, Respondent shall reimburse the Board in the amount of Eight Hundred and Fifty-Five Dollars (\$855.00) for attorney's fees and costs expended to seek an injunction against Respondent's unlicensed practice of locksmith services. The stay of suspension on Respondent's locksmith license shall be automatically lifted upon Respondent's failure to reimburse the Board in accordance with this Paragraph 1(c).
2. The Board shall retain jurisdiction under Article 3A, Chapter 150B for all administrative hearings held in connection with or pursuant to this Consent Order. If the Board receives evidence that Respondent has violated any term of this Consent Order or any other law or rule enforced by the Board, the Board shall schedule a show cause hearing for a determination of the violations. If the Board determines that a violation has occurred, the Board may impose such disciplinary action as it determines is appropriate and is authorized by law.

3. This Consent Order shall take effect immediately upon its execution by the Board and Respondent and reflect the entire agreement between Respondent and the Board, there being no agreement of any kind, verbal or otherwise, which varies, alters, or modifies this Consent Order.
4. No modification or waiver of any provision of this Consent Order shall be effective unless it is in writing, adopted and approved by the Board, and signed by the parties affected.
5. Both the Board and Respondent participated in the drafting of this Consent Order. Any ambiguities herein shall not be construed against either party in any future civil or administrative proceeding.
6. Respondent hereby waives any requirement under any law or rule that this Consent Order be served upon him.
7. Upon its execution by the Board and Respondent, this Consent Order shall become a public record within the meaning of Chapter 132 of the North Carolina General Statutes and shall be subject to public inspection and dissemination pursuant to the provisions thereof.

CONSENTED TO:



Alexander Neal Jay Date: 11/25

By Order of the North Carolina Locksmith Licensing Board, this the 7th day of NOVEMBER, 2025.

By: 

Presiding Chair VICE CHAIR
(PER CHAIR VERBAL APPROVAL)